

'You are not born for yourself, but for the world'

Our reference: **Nov/eMail**

Dear Parents/Guardians

Delivery of eMails

We are currently investigating reported issues with our eMail service. Some parents have made us aware that they are not receiving emails from the school, we have contacted our eMail service provider (Google), Cable and Wireless and Intelvision to try and get to the route of the problem.

In the meanwhile, we are going to test the system, sending out a test email to all members and all email groups. This means that you could have a number of emails from ISS on Friday 7th December. For example – you should get an email with the subject 'TEST member@iss.sc TEST', and then the subsequent parent groups depending on your son(s)/daughter(s) at ISS. Please DO not reply to these messages, but use the tear off slip below and send into school to the relevant form tutor.

Thank you for your patience while we address this issue. Remember that you can follow the school on Twitter @iss_seychelles, visit the website <http://iss.sc> or access the PTA Facebook for regular updates on what is going on at ISS. You can also subscribe to our RSS feed from the school website – click on the RSS link.

Yours faithfully

Matt Marson
Head of ICT

REPLY TO FORM TUTOR ONLY

STUDENT NAME _____ *FORM GROUP* _____

I did not receive the TEST members@iss.sc TEST email on Friday 7th Dec

I did not receive the TEST parents.XX@iss.sc TEST email on Friday 7th Dec

I did not receive the TEST section@iss.sc TEST email on Friday 7th Dec

Preferred email account _____@_____.